

Case Study | m2e in Mobile Enforcement

PATROL-MAN MOBILE APPLICATION



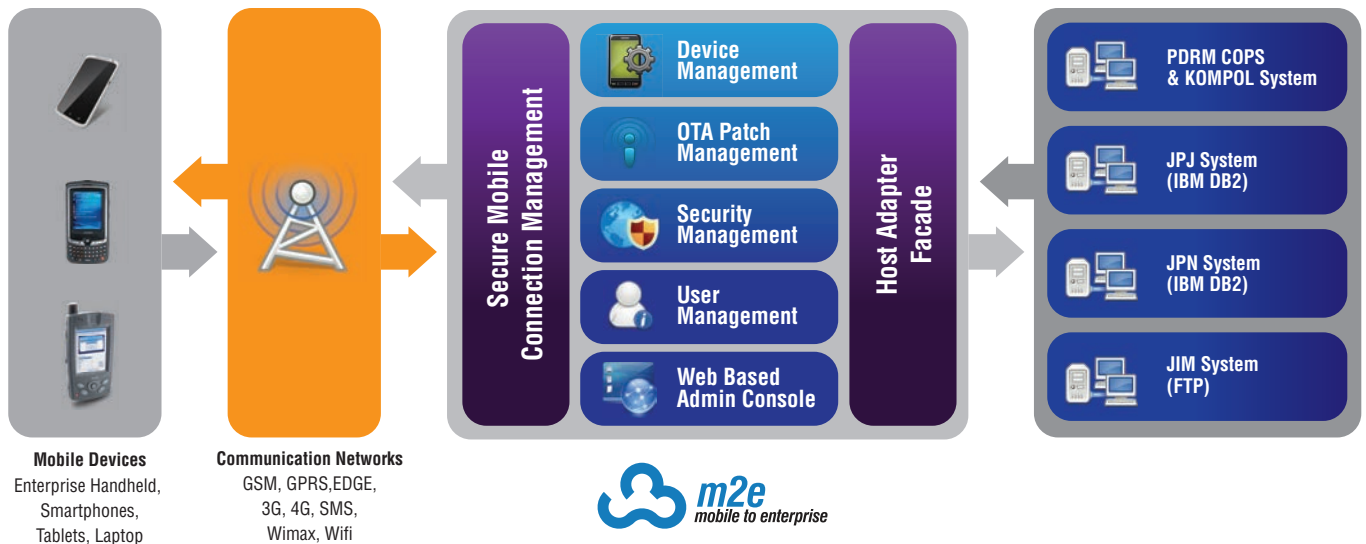
Client Overview

The Royal Malaysian Police consists of 112,145 members and officers which are mandated to maintain public peace and security. In this role, the agency co-operated with other government agencies to prevent crime and to secure the national borders. In addition, to that, they do collaborates with the Road Transport Ministry in the enforcement of the Road Transport Act.

Challenges

To design a real time information system for enforcement officers on the field to quickly and securely access information about stolen cars, missing or wanted person, outstanding warrants, people & vehicle information from different database systems based in multiple government servers located in different geographical location.

Solution



The Royal Malaysian Police agency engaged Tricubés to provide an Enhanced Mobile Management System customized based on the m2e platform to place enforcement data at officer's fingertips. The solution enabled the officers to perform online queries on the field using mobile handheld computers.

Online queries like notice check, stolen vehicle check, criminal & missing person check, personal record check, owner vehicle check are currently performed by the enforcement officers. The mobile enforcement application running from handheld computers connects to the enforcement agency and other government agency host system via GPRS data network via m2e to provide real-time enforcement data.

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